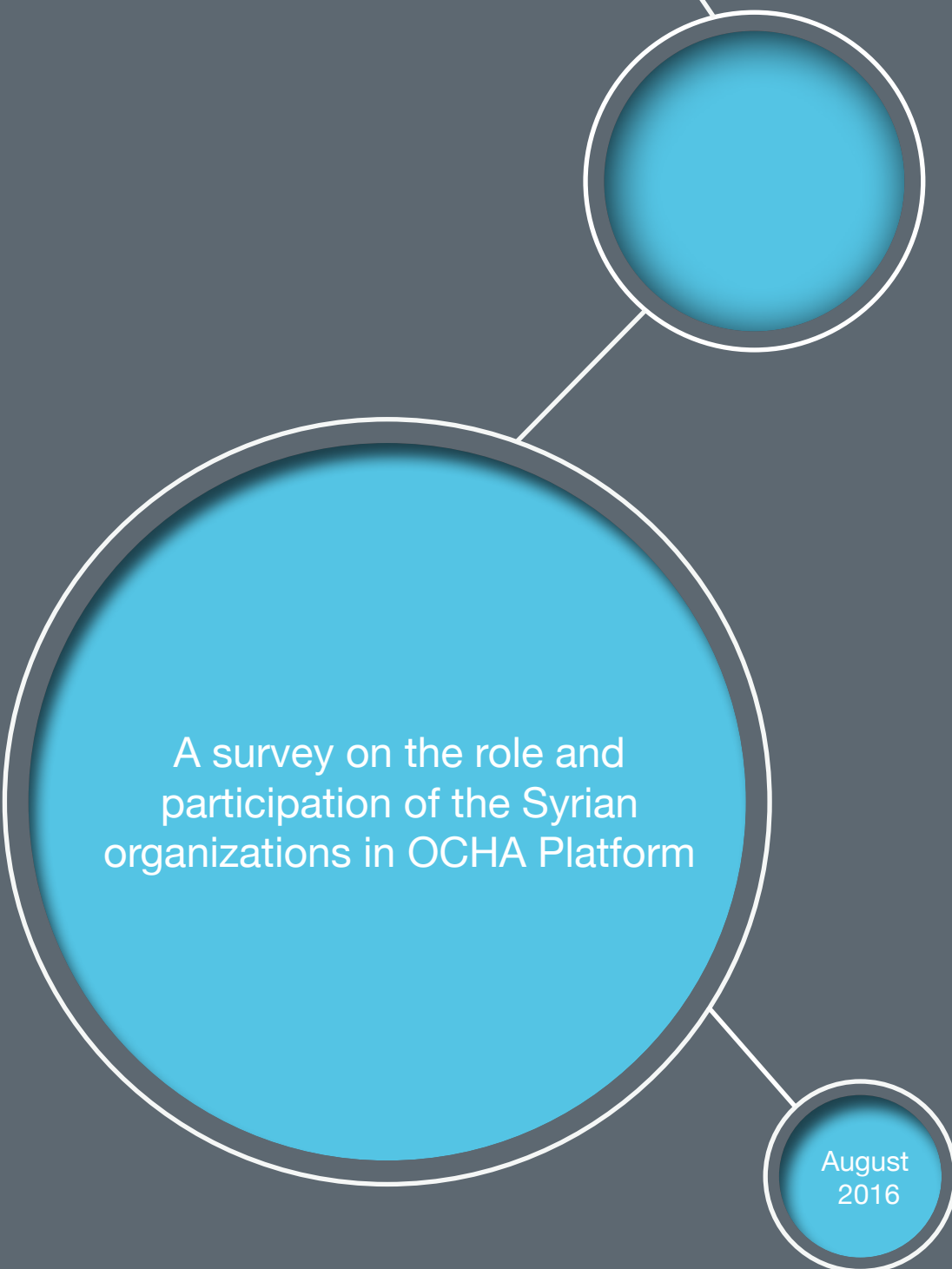




A survey on the role and participation of the Syrian organizations in OCHA Platform

August
2016

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Introduction:

OCHA Turkey is one of the three OCHA hubs that implement the Syria Strategic Response Plan 2015 collectively in the spirit of the Whole of Syria approach. OCHA Turkey therefore supports cross-border humanitarian assistance operations under UN Security Council resolutions ,2139 2191/2165 and coordinates the cross-border response of humanitarian partners to the Syrian crisis from Turkey.

OCHA Turkey works with humanitarian partners including international and Syrian NGOs and various governmental and other authorities to support needs assessments, share information on response, provide access analysis and facilitate the operating environment including border crossing regulations. OCHA supports the southern Turkey coordination architecture comprised of nine clusters, the inter-cluster coordination group and the Humanitarian Liaison Group (HLG) under the leadership of the Deputy Regional Humanitarian Coordinator (DRHC).

The objective of the survey:

This survey aims to explore the opinion of NGOs, which work on the Syrian issue and are registered in OCHA platform, on OCHA meetings and their importance. It also explores their opinion on HLG and its selection mechanism of members as well as its meetings and issued reports.

The survey methodology:

The survey was distributed using www.surveymonkey.com and invitations were sent to the organizations registered in OCHA platform to answer the survey questions. 135 invitations were sent, 34 were filled and 6 were discarded for including invalid information. The participation rate was 25% and the valid surveys were 20.75 % of the total invitations.

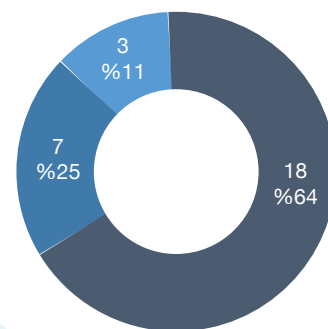
The survey was published on 15 July and was finished on 29 of July.

Results:

Among the 28 organizations participating in this survey, only 18 are involved in specific sectors.

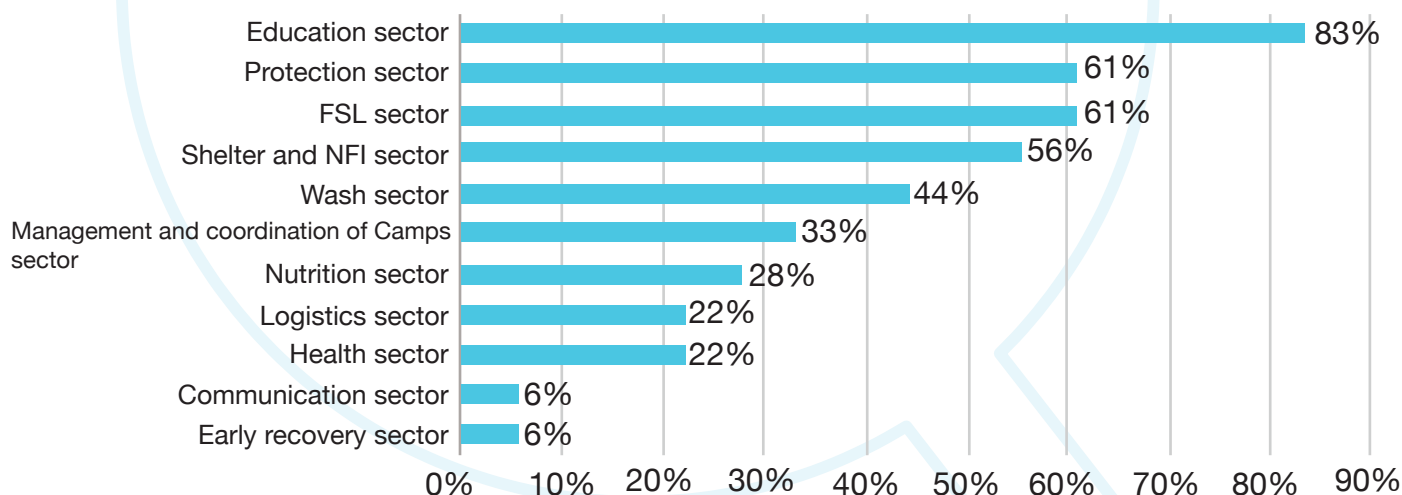
Is your organization a member in any of the OCHA working sectors?

■ Yes
■ No
■ i don't know



The highest percentage of participation is 83% in the education sector, while the early recovery and communication sectors are the lowest at 6% each.

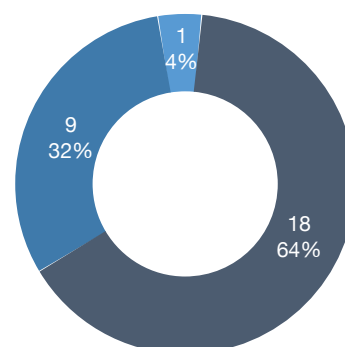
What are the sectors that you participate in?



18 out of the 28 organizations participating in this survey periodically attend OCHA meetings, 9 do not attend, while the rest have no idea whether their organizations are attending or not.

Do you attend the meetings periodically?

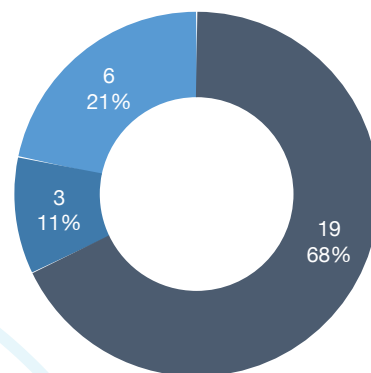
■ Yes
■ No
■ i don't know



19 out of the 28 organizations participating in this survey find that OCHA meetings are beneficial, while 3 of them do not think so. The rest do not have any idea. This also means that one of the organizations that find the meetings useful does not attend.

Do you find these meetings useful?

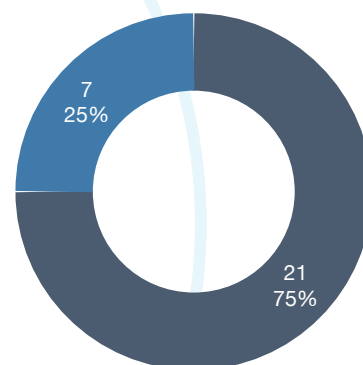
■ Yas
■ No
■ i don't know



21 out of the 28 organizations participating in this survey know about the HLG, while the rest have no idea what is it about.

Do you Know about The Humanitarian Liaison Group?

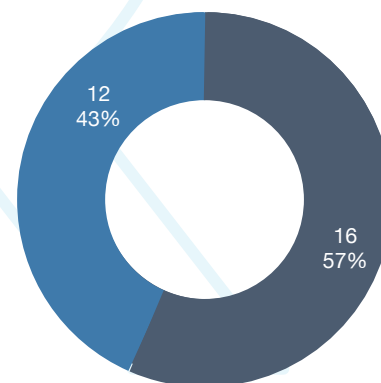
■ Yas
■ No



16 organizations know the current members of HLG, while the rest have no idea who they are. (The figure below shows the percentage and the number of the organizations that know about the current HLG members, out of the 28 participating in this survey).

Do you know the current members of The Humanitarian Liaison Group?

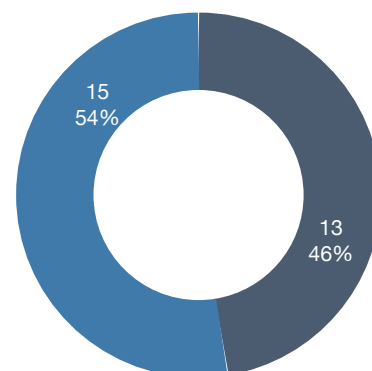
■ Yas
■ No



13 organizations know about the selection mechanism of the HLG members, while the rest have no knowledge of it. (The figure below shows the percentage and number of the organizations that know about the selection mechanism of the HLG members, out of the 28 participating in this survey).

Do you know how members of The Humanitarian Liaison Group have been selected?

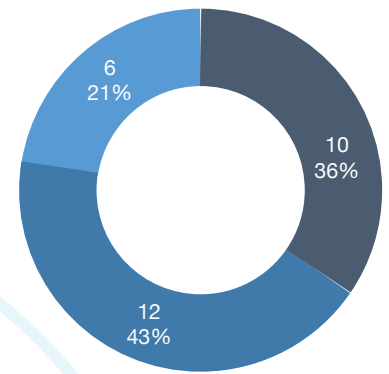
■ Yas
■ No



Only 10 organizations were invited to participate in the selection of the HLG members. (The figure below shows the percentage and number of the organizations which were invited to participate in the selection of the HLG members, out of the 28 participating in this survey).

Were you invited to participate in the selection of the Humanitarian Liaison Group members?

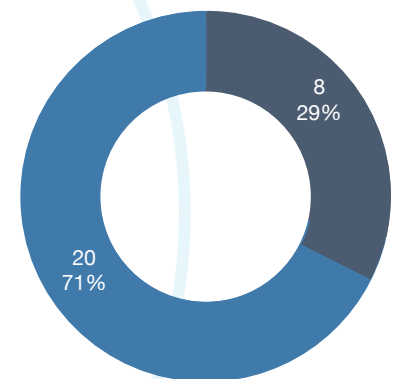
■ Yas
■ No
■ i don't know



Only 8 organizations actually participated in the selection of the HLG members. (The figure below shows the percentage and number of the organizations that participated in the selection of the HLG members, out of the 28 participating in this survey).

Did you participate in the selecting of The Humanitarian Liaison Group members?

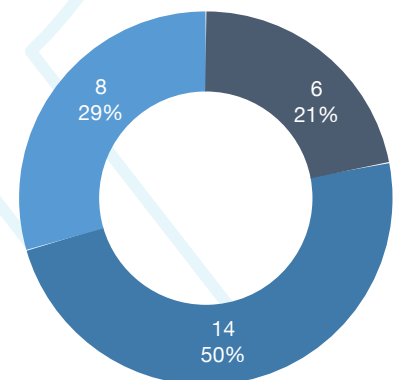
■ Yas
■ No



Only 6 organizations receive HLG reports, 14 do not receive any reports, and the rest have no idea. (The figure below shows the percentage and number of the organizations that receive HLG reports, out of the 28 participating in this survey).

Do you receive any reports from The Humanitarian Liaison Group?

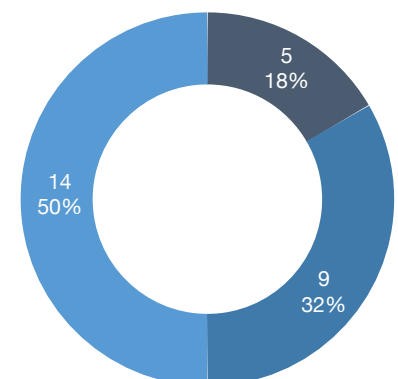
■ Yas
■ No
■ i don't know



Only 5 organizations are satisfied with the work of the HLG, 9 are not satisfied, while the rest have no idea. (The figure below shows the percentage and number of the organizations that are satisfied with the HLG work, out of the 28 participating in this survey).

Are you satisfied with the work of The Humanitarian Liaison Group?

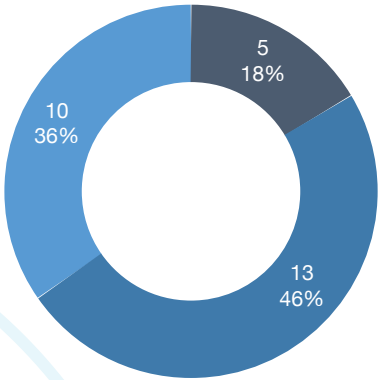
■ Yas
■ No
■ i don't know



Only 5 organizations find that HLG to represent them, 13 organizations find that HLG does not represent them, while the rest are not sure. (The figure below shows the percentage and number of the organizations that believe HLG represents them, out of the 28 participating in this survey).

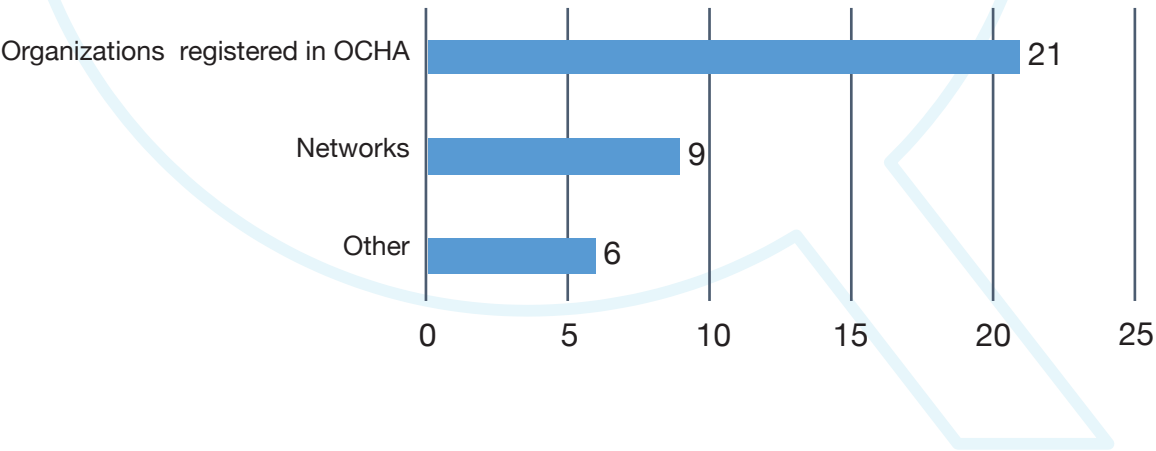
Does The Humanitarian Liaison Group represent you?

■ Yas
■ No
■ i don't know



Concerning representation in the HLG, most of the organizations participating in the survey (21 respondents) think that representation at the HLG should be given the organizations registered in the OCHA platform, then the networks in a lesser degree (9 respondents).

In you opinion, who should represent the organizations in The Humanitarian Liaison Group? (more than one answer can apply).



Notes

- %25 of the organizations participating in the survey have no idea about the HLG, although being members in OCHA platform.
- %43 of the organizations participating in the survey do not know the current HLG members.
- %36 of the organizations participating in the survey were invited to participate in the selection of the HLG members. Only %29 of them actually participated.
- %21 of the organizations participating in the survey do not receive any reports from the HLG.
- %18 of the organizations participating in the survey are satisfied with the HLG work and think it does represent them.

Recommendations:

- Carry out a campaign to introduce HLG and its work to the member organizations in the OCHA platform.
- Increase the participation of the Syrian organizations in setting up the election rules of the HLG members.
- Give the majority of the HLG seats to elected organizations, along with maintaining a presence for the networks.
- Set clear roles and responsibilities for the HLG in working with the Syrian organizations, in addition to clear accountability mechanisms in case of breaching those roles and responsibilities.

